

Muts r us Terms and Conditions

- ◆ All pet Boarding bookings are subject to a 50% deposit payable in advance to secure your place. Half of the deposit is refundable if you cancel more than 72 hours before the start of a booking.
- ◆ Muts r us will not handle any dangerous pets.
- ◆ Pets must be sociable with other dogs and children.
- ◆ Muts r us also ask that your pet/s are in general good health.
- ◆ Should any veterinary advice or treatment be necessary during your absence, no matter how they incurred, you will be entirely responsible for the bill.
- ◆ Please advise if any bitch is in season before commencement of booking.
- ◆ You must advise Muts r us of any behavioural problems, traits or vices your dog may have before they stay.
- ◆ All dogs will remain on the lead unless Muts r us are confident that the dog will do a recall and a prior agreement has been reached and written permission has been received.
- ◆ The normal exercise time will be 60 minutes during the slot booked; Muts r us reserve the right to use personal judgment to cut short a walk which would be in the best interests of the safety of your dog (e.g. weather conditions, injury, age of dog etc.)
- ◆ No more than 4 dogs will be walked together by one handler on a group walk.
- ◆ Muts r us reserve the right to decline/terminate a booking in any circumstances.
- ◆ Your dog is welcome to bring with them their favourite toy etc, to make your dog feel more at home but Muts r us cannot take any responsibility for the loss or damage to these items.
- ◆ You must provide your pets own food for the duration of their stay and their own bed and bedding.
- ◆ You should notify your neighbours and your home insurance company that Muts r us will be visiting the property in your absence.
- ◆ Muts r us offer a free pick up and drop off service within a 2-mile radius.